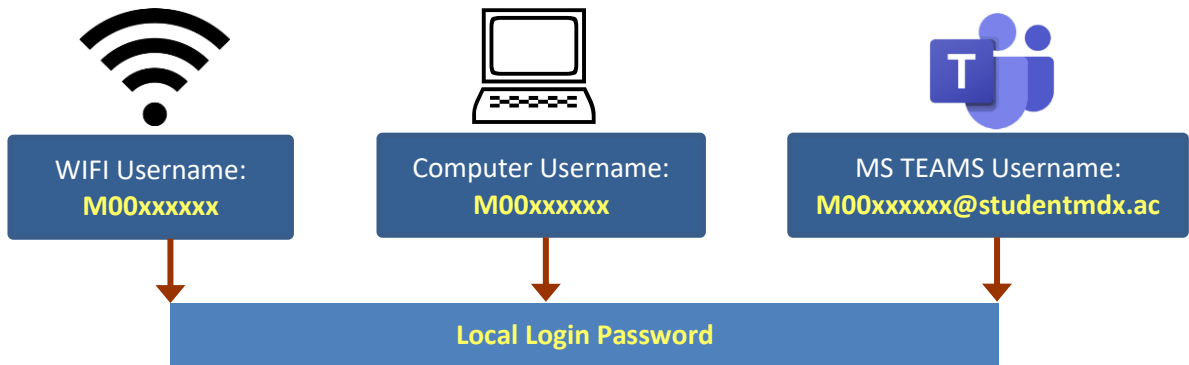


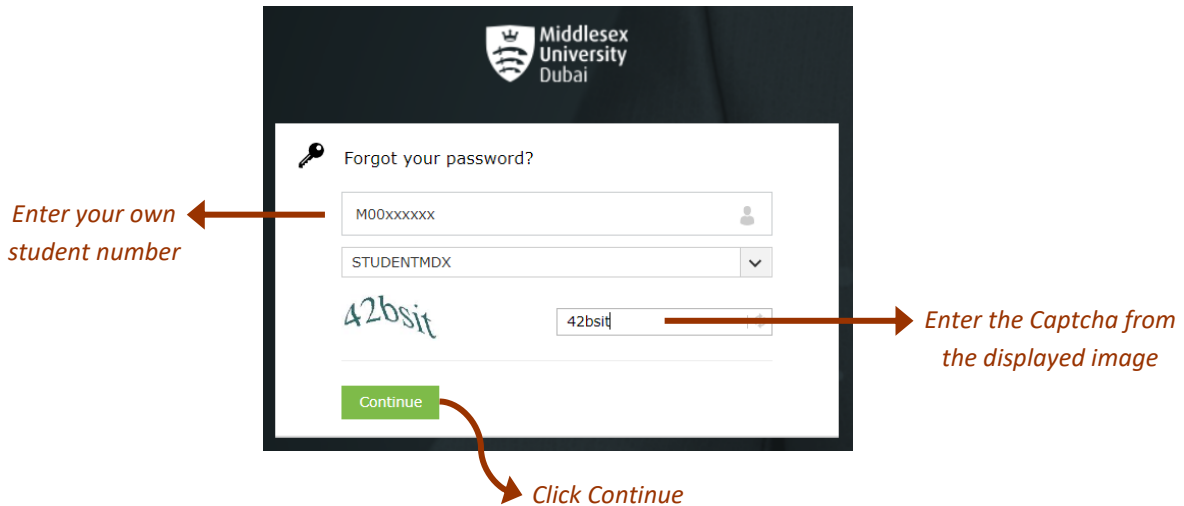
For logging into I.T. services such as WIFI, MS Teams and Computer Labs, students use one (1) local login password.



You can reset your local login password if you have access to your student email (@live.mdx.ac.uk)

If not, please email helpdesk@mdx.ac.ae to help you with your password reset options.

[Step 1] Go to the link: <https://changepassword.mdx.ac.ae:8445/showLogin.cc>



Forgot your password?

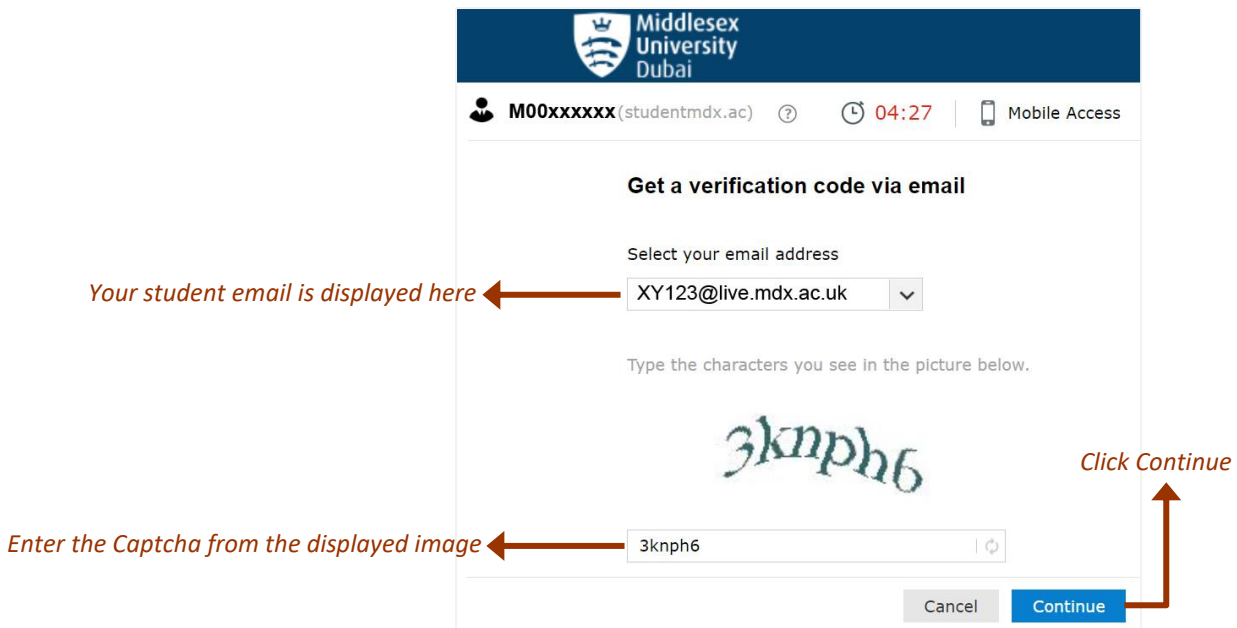
Enter your own student number → M00xxxxxx

STUDENTMDX

42bsit → Enter the Captcha from the displayed image

Continue → Click Continue

[Step 2] Verify your student email address and enter the Captcha



Middlesex University Dubai

M00xxxxxx(studentmdx.ac) 04:27 Mobile Access

Get a verification code via email

Select your email address

Your student email is displayed here → XY123@live.mdx.ac.uk

Type the characters you see in the picture below.

3knph6 → Enter the Captcha from the displayed image

Continue → Click Continue

[Step 3] Check your student email for the verification code sent by MDX IT <no-reply@mdx.ac.ae>

Dear Student,

We understand that you want to reset your password/unlock account. To prove your identity, please enter this verification code in the password reset/unlock account page: **88207415**

Regards,
I.T. Help Desk
Middlesex University Dubai
a. Dubai Knowledge Park, Blocks 4, 16, 17 & 19
t. +971 (0)4 367 8126
e. helpdesk@mdx.ac.ae
w. www.mdx.ac.ae

[Step 4] Enter the code received on your email and Captcha before clicking Continue.

Verification code has been sent to XY123@live.mdx.ac.uk

Once you have received the code, Please enter it in the textbox below

88207415 [Resend Code](#)

Type the characters you see in the picture below.

r4o7do

r4o7do

[Cancel](#) [Continue](#)

Enter Code correctly

Click Continue

Enter the Captcha from the displayed image

Reset Password

* New Password

* Confirm New Password

- ✓ Minimum length should be at least 8
- ✓ Number of special characters to include 1
- ✓ Must contain at least 1 upper case character(s)
- ✓ Must contain at least 1 lower case character(s)
- ✓ Number of numerals to include 1
- ✓ Must not be a palindrome
- ✓ Must not contain any character more than 2 times consecutively
- ✓ Must not have 5 consecutive character(s) from username
- ✓ Must not contain restricted patterns [List](#)

Type the characters you see in the picture below.

hi2k6j

hi2k6j

[Cancel](#) [Reset Password](#)

[Step 5] Enter your personalized password twice and make sure that you follow the complexity level below.

New Password must conform to minimum system requirements

Enter the Captcha from the displayed image

Click Reset Password

Once new password has been accepted, there will be a confirmation notice.

✓ Password reset successful for the following account(s)

- M00xxxxxx - studentmdx.ac

[Back to home](#)